# infoletter





Official Newsletter of SeniorNet Mac Inc.
No 102: February/March 2018



# From the President

#### Barbara Blowes

Happy New Year to you all and I do hope you are enjoying our very hot weather. I have lived all my life here in Christchurch and I can't remember when our weather has been so consistently hot like this. Good excuse for me to just mess around. I have started to paint my long driveway fence (black of course) and this weather that job is on hold till it cools down a bit.



During the holidays Jim and I walked around town to see all the new buildings that have gone up since we ventured there this time last year. I was very sceptical about all the glass and steel boxes but there has been a lot of thought I must admit going into the rebuild and it now looks amazing, very like walking around Melbourne, a city I just love.

Have you seen all the street art that has appeared on many of the building walls around the town, these really appeal to me as this is something I had a go at many years ago .To think that all they use are spray cans. We actually watched one artist spray some kowahi onto a wall with an ordinary can of yellow paint then he went back with a different colour to add the shadows and he was doing that standing on a cherry picker quite high.

While we were walking around town I was driving Jim nuts as I kept on stopping, getting my phone out and looking for all the 2Degrees free data flags that are all over the place. I ended up with 1.7 GB and that will keep me going till next year.

You will see further in the infoletter some information about our new one-on-one classes. I hope these interest you as we have had many requests for these.

## SeniorNet Mac Inc.

## 18th Annual General Meeting Tuesday, 27th March Cashmere Club, 1.00 pm

Anyone interested in joining the committee or volunteering in some capacity in the running of our society, is urged to contact:

Allan Rutherford CEO phone: 352-4950 email: mac.seniornet@gmail.com

# re walking Friday Mornings Friday Mornings of thought e walking op in and have a cuppa in the

op in and have a cuppa in the clubrooms. You can get answers to computer problems, ask questions and get advice. If you need to bring in your computer please ring:

SeniorNet Mac Inc. PO Box 475 Christchurch 8140

Email: Mac.SeniorNet@gmail.com

41 Essex Street. Christchurch

Web: http://seniormac.org.nz/

Brian Henderson, 03-942-5293 or Allan Rutherford: 03-352-4950 in advance.

Items that can be solved quickly will be free but problems requiring significant time will attract up to \$20 workshop charge.

The SeniorNet Mac Infoletter is distributed bimonthly on 10th April, June, August, October, December and February. Our CEO Allan Rutherford will keep you updated on important matters every week, in between times.

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## **Our Sponsors**

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## Editorial



Hi there.

We're having a heat wave! A tropical heat wave! But it's nice to have a Summer for a change! I hope that you have all had a safe and Happy Christmas and New Year. I have just celebrated my big Eight Zero—and on reflection my childhood summers (in Nelson)

there was always sunshine with the odd rainy day, but then memories can be deceiving. 2018 is well underway and we are into February and they are still promising high temperatures in the next few weeks. Despite what the sceptics keep saying about "climate change" with a certain "Donald" in mind the extremes of weather that the world is experiencing are quite scary and troubling. This year in the Infoletter I hope to include some new features to keep the Infoletter fresh and interesting. Those members who do iPhone and iPad photography and would like to share their Photos and knowledge are most welcome to submit their work for publishing.

I would draw your attention to the Disclaimer on page 3 which appears in each *Infoletter*.

# Deadline for April/May Infoletter MARCH 30th

Please have your copy for the next Infoletter to me by the above date.

Copy can be either typed straight into an email, as a Word file or as Rich Text Format.

Digital images need to be at least 220dpi or higher (72dpi will not reproduce well)

Please no hard returns except at the end of a paragraph.

#### **Welcome to New Members**



Tris Appleyard, Derry Lee, Ursula Lee, Phillip Davis, Lorraine Odgers, David Knowles, Heather Knowles, Lorraine Sutherland, Margaret Pickering



## APPLE USER GROUP

### **Apple**byte

is the monthly magazine of Canterbury Apple Users a subgroup of Christchurch SeniorNet Mac Inc and is available as a PDF file, which is FREE to download from the website: www.appleusers.co.nz The free HELP email list is open to all Mac users who wish to give or receive assistance. See the website under 'email list' for instructions on how to subscribe or unsubscribe to this service.

AUG meets on the last Wednesday of each month at SeniorNet Mac Rooms, 41 Essex Street, Christchurch.

A heated room with all conveniences, tea/coffee and bikkies. FREE to SNM members. General public \$4.00

# RAFFLE WINNERS 30 JANUARY 2018

Margaret Brand, Alison Fox Eva Hack, Belinda Carter

# WANTED Advertisers

- Web Advertising on our Web Site
- Infoletter Advertising
- Our Annual "Help" Booklet advertising

Reasonable Rates: For prices contact:

Allan Rutherford CEO phone: 352-4950 email: mac.seniornet@gmail.com

# Cookin' with



#### **Cinnamon Apple Muffins**

80gm butter,

1 large egg,

1 ½ cups of flour,

½ teaspoon Cinnamon,

1 cup freshly grated apple,

½ cup sugar,

½ cup milk,

1 tablespoon baking powder,

½ teaspoon salt

#### **Topping**

¼ cup sugar, ½ teaspoon cinnamon.

1/4 cup walnuts

In a large bowl, combine melted butter, sugar, beaten egg and milk. Sift together flour, baking powder, cinnamon and salt. Add to butter mixture and stir the batter until just combined. The batter should look lumpy. Fold in freshly grated apple. ¾ fill greased muffin pans and sprinkle combined topping on each muffin. Bake at 180\*C for 15-20 minutes.

### **IMPORTANT**

## INTERNET BANKING

**PLEASE** when paying monies to SeniorNet Mac, include as reference either your name or discount Card number.

We are receiving credits from time to time from unknown members.

We have no way of telling who they are from.

Your discount card has a unique number and should begin with the figure 4

Margaret Harvey
SeniorNet Mac Treasurer



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# A piece of Computing History...

#### NewsHub Webnews 7/1/2018

# One of Apple's first computers now selling on eBay

An eBay user is offering lovers of retro computing the chance to own one of Apple's very first computers.

For the small price of at least US\$55,000, you can be the owner of the rare working Apple Lisa 1.

Hitting the market in 1983, the Lisa 1 was the first commercial computer with a graphical user interface.

The product on auction still has Apple's short-lived Twiggy floppy disk intact.

While it's reached a price of US\$55,100 as of Saturday, the machine was initially considered a bust—costing the company US\$150 million to develop and only selling 10,000 units at US\$10,000 each.

#### Apple edges closer to US\$1 trillion mark

The model was pulled after just three years on the market, and Apple's efforts were redirected to a new project: the Macintosh.

"The Lisa was a milestone in history of the modern art [of] computers and is nowadays one of the rarest machines existing," the eBay post reads. "Collectors guess between 20-100 are left on our planet."

The post continues to say the Lisa 1 is "optically and technically in excellent condition" with "both twiggy drives are working and spinning perfectly".

Bids on the rare computer will be accepted until January



Ellen Nold, the manager for support programs for the Apple Link program, at her desk with a Lisa 1. Photo credit: Getty

#### The Result of the eBay Auction

Rare Vintage Apple items are popular these days. An Apple Lisa 1 put up for sale on eBay last week has sold for US\$15,000 after 11 bids! The unit, in working condition, belonged to a former member of the Lisa production team at Apple and was sold by his brother. In an email received by *Cult of Mac*, the seller noted that the buyer intends to display the system in a museum in Italy.

Born of the pioneering work in graphical user interfaces done at Xerox PARC, the first Lisa used two proprietary 5.25" floppy disk drives known as "Twiggy" drives. These were problematic and unreliable, and were replaced in 1984 with the Lisa 2 and a 400k 3.5" floppy drive. Very few Lisa 1 systems survive today, most original models were updated to the 3.5" disk package.

The auction's bid history was a bit unusual. After quickly jumping to US\$25,100 in 6 bids over the weekend, two bidders dropped out and the unit reverted to US\$7,500. It finally sold after 11 bids at US\$15,000 to a buyer with no bid history, though a legitimate one (according to the seller) who is very excited about acquiring such a seminal piece of computing history.

# CAN YOU HELP USS

#### We need the following

Someone to organise the production of our Help Booklet every June & July Someone who wants to learn our Data Base programme,

A free workshop and tuition will be given to those who apply.

Someone who can help with Marketing and Advertising—Contact the CEO

We will help anyone who is available to have go at these.

Allan Rutherford CEO phone: 352-4950 email: mac.seniornet@gmail.com

At the end of the day life should ask us "Are you sure you want to save the changes?"—Anonymous

# \$29 BATTERIES: APPLE'S REPLACEMENT PROGRAMME GOES LIVE

Tom Rolfe January 1, 2018 News

## **Cheap batteries, starting now**

When we reported a few days ago about Apple's decision to offer discounted battery replacements for older iPhones, we weren't expecting the programme to go live for several weeks. Well, to usher in the New Year we were surprised to see Apple launch the discount campaign just yesterday. Cheap batteries are available right now, through to the end of the year.

This move was made in response to the admission that iOS intentionally throttles the performance of certain devices as a result of natural battery degradation. When the device's lithium-ion battery can no longer perform at maximum capacity, the processing speeds will be similarly capped to avoid the random shutdowns that can come from overtaxing the battery.

From a technical standpoint this makes sense, and should extend the shelf life of the device at the expense of some slowdown when opening apps or performing power-intensive tasks. Apple has been criticised for its secretive handling of this feature and its poor communication on what it was doing. Meanwhile, Samsung and others have

taken a shot at the feature, saying they would never intentionally slow down devices. To find out more about why Apple adjusts performance based on battery health, you can read Apple's full explainer right here.

Starting immediately, though, the price of replacement batteries for affected devices has been slashed by \$50. Specifically, if you have an iPhone 6, 6 Plus, 6s, 6s Plus, or SE, you should be eligible for a replacement battery at \$29. just book an appointment at an Apple Store for more details. For these devices, Apple has confirmed that a new battery will improve performance back to "as new" standards, for a fraction of the cost of buying a whole new iPhone.

iPads are not affected by the slowdown issue, so aren't eligible for replacements. This is thanks to a combination of their larger battery capacity and less intense usage cycles meaning battery degradation is not such a problem over the life of the product. If you do have an iPad that's running particularly slowly, though, it may be worth speaking to the Apple Store anyway in case they can offer another solution.

# Caveat emptor (let the buyer beware)?

## iPhone battery explodes after man bites it

#### Newshub staff 28/01/2018

Apple's logo might have a bite taken out of it, but a Chinese man has escaped serious injury after taking it a little too literally.

CCTV footage posted to the internet shows the man, while shopping for a new battery, test a battery's authenticity or durability by biting it. It explodes in his face, engulfing him and a woman standing nearby in a brief ball of fire.

Taiwan News said no one was injured, citing local media reports.

Apple has started offering discounts on replacement batteries after admitting it slows down older phones to stop them crashing.

It's not known if the explosive battery in the video was a genuine Apple product or a fake, which are cheap and plentiful in China.

The practice of biting gold coins possibly originates from the days of piracy, when pirates were said to bite the coins to see if they were genuine or fakes.—*Editor* 

# Do you remember?

## **February 7, 1973**

Christchurch recorded a temperature of 41.6° C (the highest ever in any major New Zealand city) it caused livestock losses (over 20,000 poultry died) and aggravated a serious fire on Clifton Hill. 5 houses destroyed. Later in the day, a south-west wind change lowered the temperature by a record 28 deg C.

I remember it well—I was working as a Typographer/Hand Compositor at The Caxton Press at that time, and we worked through those sweltering temperatures, we were having to douse ourselves with water every 15 to 20 minutes while we kept working.—*Editor* 





# Tips for Beginners from Pam Doughty

courtesy AUOSM News February 2018

## **Beginner Tip 01**

#### Find the Serial Number — Mac

Your Mac has a unique identification number or serial number. Find this number by clicking the Apple icon at the top left in the menu bar and then the About This Mac menu item.

The Window that opens will show "Serial Number..." The serial number holds information about your Mac, such as the model type, the macOS version it shipped with, and the year of manufacture. It's one of the things Mac tech support operators ask for.

Find the Serial Number — iPhone, iPad, iPod, or Apple Watch

Open Settings and locate the serial number in General > About.

## **Beginner Tip 02**

#### Can I Disable the Caps Lock Key on my Mac?

If you find the Caps Lock key a nuisance, you can disable it under System Preferences > Keyboard > Keyboard. Use the Modifier Keys... button.

Select No Action from the dropdown menu next to Caps Lock Key and you're done!

From that dropdown menu, you'll see that instead of disabling the key, you can force it to double up as the Control, Option, Command, or the Escape key.

## **Beginner Tip 03**

# Scroll with my Mouse or Trackpad is in the wrong Direction on my New Mac?

What Apple calls the "natural" scroll direction (moving your finger in the direction you want to move the window (contents) may feel unnatural if you have been using an older Mac or another type of computer. You don't have to keep it this way. Visit System Preferences > Trackpad > Scroll & Zoom and uncheck the box next to Scroll Direction: Natural.

(If you use a mouse visit System Preferences > Mouse > Point & Click and uncheck the box next to Scroll Direction: Natural.)

## **Beginner Tip 04**

#### How do I 'Save File As... ' on my Mac

Duplicate and Export To often appear to be the only options within the File menu when you want to make a copy of a file or change its format. Many users are more familiar with "saving file as..." to do either of those tasks.

The Save File As option is available but is hidden. To locate it, when you have opened a file, visit the File menu and press Option. You'll find that the Duplicate option changes to Save As...

## **Beginner Tip 05**

#### Scrolling on your iPhone/iPad

This is especially useful advice if you are scrolling through a long web-page.

Place you finger on a BLANK area of the screen and move up or down.

I am adding the suggestion to use Reader View where available to avoid accidentally tapping and following the links in an advertisement in error.

If it appears your screen will not scroll stop and look carefully. Have you started typing in a search field or URL area? Is your iPhone/iPad waiting for you to tap a 'Submit' or 'Done' button.

Practice scrolling by placing your finger gently on the screen and sliding it up or down.

THEN practice swipe or flick up and down for a quicker scroll — wait for the scrolling to stop or gently press the screen when you find what you're looking for. These two actions are different and noticing the difference will give you better control than randomly poking at the screen.

BONUS TIP: Take particular care if you have long fingernails. Your finger — not your fingernail — needs to make contact with the screen.



#### **GUEST SPEAKER: MIN KIM, ARTIST**

Min Kim is a remakably accomplished artist, teacher and director of two major art galleries in her much loved Christchurch. From humble beginnings in South Korea she has been driven by an immense work ethic and pure passion to create art works. When studies at university did not satisy her, she realised her love of classical art and travelled to Europe to study there. Regardless of financial and language difficulties she made many fearless changes in her life to achieve her dreams. Several times she sold up successful business's to travel and continue developing her skills.

She still has dreams to accomplish but is currently incredibly busy loving her creative life, travelling, teaching, running workshops and supporting many artists throughout New Zealand. Money has become secondary to her sheer love of art.

She asks that we support the Bryce Gallery in Riccarton Road and MinKim Fine Art Gallery at the newly restored Art Centre as so much of the Christchurch 'art world' was lost during the Earthquakes.

Check out these websites to find out more about this remarkable and dynamic young woman: minkimfineartgallery.com and brycegallery.co.nz



## **Guest Speaker 27 February 2018**

Dr Colin Meurk, Urban Ecologist

"How apps, Social Media and Online Submissions will open eyes to Nature and determine the Future of Christchuch"

Dr Colin Meurk is a senior ecologist at Landcare Research, Lincoln.

He has been a consultant ecologist for aspects of the post-earthquake Christchurch rebuild, and has major involvements with community restoration projects in and around cities. He has received various awards in recognition of his applied conservation work and projects such as the Christchurch Perimeter Walkway concept. One of his recent ventures into urban integration was to gain the Supreme Award for Horticultural Excellence at the 2012 Ellerslie International Flower Show, for the exhibit 'Transitions'—designed and implemented for Landcare Research. This was to demonstrate indigenous opportunities for pocket parks in the city. Amongst others, he is a founding member and president of the Travis Wetland

## **Guest Speaker 27 March 2018**

#### **Kerry Mitchell**

District Operations Support Manager - Canterbury at St John New Zealand.

My name is Kerry Mitchell and I am the District Operations Support Manager for Canterbury where I look after fleet and vehicles as well as staff support and projects.

I have been in St John since I was 13 years old joining as a cadet in our Youth program before advancing onto the Ambulance and attaining my qualification as a Paramedic, then crossing over to the dark side of management.

I am also an Officer of the Order of St John, and the South Island Director of Ceremonies, as well as being the father of two beautiful boys, and an avid gym attender".

# Workshops

## **March/April Workshops**

Advanced iPad	8th March	2-4pm	Robin Harrington
Intro to iPhone	18th March	10am-noon	Robin Harrington
Intro to iPad	18th March	2-4pm	Robin Harrington
Internet Banking	10th April	10am-noon	Robin Harrington
Intro to iPhone	17th April	10am-noon	Robin Harrington
Intro to Pad	18th March	2-4pm	Robin Harrington

All Workshops contact:

Allan Rutherford Ph 352-4950 or ajmr@xtra.co.nz

Members with iPads and iPhones must have taken an iPad/iPhone introductory workshop before being allowed to take other courses relative to their device.



# One-on-One Tutoring

Throughout last year we had many requests for individual tutoring. We started with the iPhone and we were full within a couple of days. The tutors enjoy helping you individually with your devices as this is a time when you can ask specific questions about your device or problems that you might be having. Problem solving can't be done easily during course time as there are other students in the class and this isn't fair to them after all you are all paying for the lessons.

This year we will try extending this service to the iPad and maybe later on the MacBooks. If this appeals to you make sure you all read Allan's emails he regularly sends out.

"This is a story about Rip Van Winkle, a man who called tech support and was put on hold for 100 years!"

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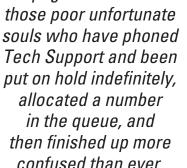


"If your kid is up late surfing the net all night, your computer probably needs a nap. That's what the 'sleep' button is for."

## TECH SUPPORT

# Humour

This page is dedicated to those poor unfortunate souls who have phoned Tech Support and been put on hold indefinitely, allocated a number in the queue, and then finished up more confused than ever.





"I checked the serial number of your laptop. It's a waffle iron."



"Please continue to hold. This call may be monitored for quality purposes. Of course, if we really cared about quality, we'd hire more people to answer the phones."





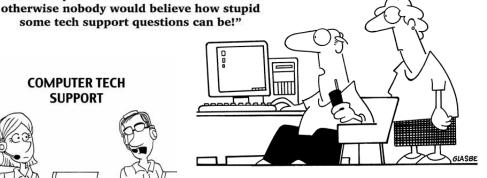
"How shall I torture you today? Put you on the rack? Boil you in oil? Make you call a technical support line?"

# **COMPUTER TECH**

SUPPORT



"Don't know the answer? Do what I do, speak in a foreign accent until the customer hangs up".



"Tech support says the problem is located somewhere between the keyboard and my chair."



"Install a patch for the update of the new version. If that doesn't work, install the new version of the update for the patch. If all else fails, install a patch for the new version of the update."



"DEFRAGMENT YOUR HARD DRIVE, REINSTALL YOUR OPERATING SYSTEM, UPDATE YOUR DRIVERS, AND BUY MORE MEMORY. THAT WILL KEEP YOU BUSY WHILE I FIGURE OUT WHAT'S WRONG WITH YOUR COMPUTER.



## **HOW2 Understand Apple iCloud**

According to Wikipedia "Cloud computing is an information technology (IT) paradigm, a model for enabling ubiquitous access to shared pools of configurable resources (such as computer networks, servers, storage, applications and services), which can be rapidly provisioned with minimal management effort, often over the Internet."

Apple simply uses this "cloud-based storage system" which is integral to how Apple's devices communicate with each other. The provision of a backup and syncing service connecting through the various iOS and macOS devices, integrates everything seamlessly. For example, you can start an email on an iPhone and, then complete it on an iMac. mid-creation.

If you're new to Apple, you may not know that the mostly invisible iCloud provides a series of services which keep documents and data up-to-date and in sync between your various Apple devices. For instance by updating a Contact on an iPad, this change is automatically made on all your devices from the Mac, iPhone, iPod touch devices and any other Apple device that has the same iCloud ID. Once iCloud is set up and running, most users won't give a second thought unless an error occurs. Thankfully, there are simple fixes to many of the common issues.

#### iCloud backup, storage and pricing

You can upload, share and store documents and data. You can also access the docs and data from any Apple computer, via a web browser such as Safari, iCloud can store and transfer large attachments using Apple's iCloud email addresses.

iCloud can store backups of apps and data from your iOS devices. Find My Phone tracks the location of your iPhone whether it is lost (or still under the cushion on the sofa) or has been stolen in which case a message is displayed on the device locking the phone. You can also remotely wipe your data. Furthermore any backups stored on iCloud can be used to restore data on a troublesome iOS device, or indeed help set up of a new iPhone or iPad. This is particularly helpful as it allows you to be up and running on your new device within a very short time.

Your iCloud account is allocated 5GB of storage. This specifically covers data from mail, documents, photos and videos which are stored in Photos library, together with iOS device backups. iCloud also keeps track of any purchases you make through iTunes or the AppStore. Notably iTunessourced music, apps, movies, TV shows and books don't count against your available online storage.

However if you need more than 5GB of storage you can buy more and pay for it monthly. Users who take lots of photos or videos, this is a must. The current pricing (mid-2017) is in three levels:

for 99 cents a month, you get 50GB of storage.

for \$2.99 a month, you get 200GB of storage.

for \$9.99 a month, you get 2TB of storage.

Basically iCloud acts as both a bridge and safety net for many users and as a centre of digital life, it can handle a lot of your personal data. Apple notably takes privacy issues very seriously. Their privacy policy is available

Occasionally iCloud backups fail because either there is an unreliable Wi-Fi connection, an outage in Apple's iCloud service, or even a lack of iCloud storage space.

If iCloud services fail (technology outages do occur), you can check to see if there has been an iCloud failure by:

- Opening Safari (or other web browser) on any Mac or iOS device.
- Going to < https://www.apple.com/support/</li> systemstatus/>
- Locating the service(s) name you are looking to see if they are up (on) or down (off). If you see green next to the service name you want to check, then it is working. However red, yellow or orange indicates the service is disrupted, down or not functioning as intended.

#### Tips to get the most out of iCloud:

- Eventually the number of devices linked to your iCloud account can become unwieldy. Keeping track of the devices still signed in becomes monumental, especially if a number of devices have become lost, sold or even handed on to another user.
- To check which devices have your Apple ID assigned to them:
- 1. Sign into iCloud.com and click on Settings from the Launch Pad.
- 2. Under the Storage select My Devices. From the list of devices there is the option to remove them.

continued on next page



# Brian the Pirate's Tips

#### continued from previous page

- By using Settings on iCloud.com, you can restore documents and data (such as contacts, calendars, book marks and reminders) from the browser and download them to your computer.
- If you have trouble logging into iCloud, a password reset may be necessary.

The iCloud embedded services provided by Apple, are designed to make everything work as it should: seamlessly and invisibly. Apple generally lives up to the quote: "It just works".

# Tip #2

### **HOW2** Recover your Calendar

Your calendars may surprisingly show as empty when you know there should be entries.

The solution may be quite simple. If you have several devices synced with each other it may be even simpler still. The question is then whether it is an iCloud problem or something better resolved using Time Machine.

Remember if you wish to use iCloud, then you must sign up for an iCloud account via your Apple account. Once this is activated you can then sync your devices from the following: Photos, Mail, Contacts, Calendars, Reminders, Safari, Notes, Keychain, Back to My Mac and Find My Mac.

#### Simple iCloud Method

You may already have Contacts, Mail and Safari synced between your computer/s and you iPad and or iPhone. To add Calendars:

- 1. In the Finder menu choose System Preferences from the Apple dropdown menu.
- 2. Select iCloud and check if Calendars is ticked ..... if not, tick.
- 3. Close iCloud and System Preferences and then proceed as normal.

If the problem of missing Calendars is not resolved try:

#### **Restore your Calendars from Time Machine**

- 1. Ensure Calendar is closed and not running.
- 2. Ensure Time Machine is connected to the computer.
- 3. Turn-Off Wi-Fi (and disconnect Ethernet if hard-wired)
- 4. Click on Finder and from the menu choose GO then choose Go to Folder
- 5. Type in ~/Library in the space.
- 6. Now use Time Machine to go back in time to a date where your calendars were OK.
- 7. Now in the Finder window find the folder Calendars and click Restore this entire folder. This may take some minutes.
- 8. A window will open with a message giving you the option to keep the existing Calendar folder or to Replace the Calendar folder, or not. Choose Replace.
- 9. Exit Time Machine by closing ~/Library.
- 10. Don't open Calendar yet. Restart the computer and Login.
- 11. Open Calendar (you may need to wait a minute or two and you may see a message saying restoring calendar events.
- 12. Turn-On Wi-Fi (and reconnect Ethernet if hard-wired).



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SeniorNet Mac Inc. Rooms and Learning Centre
41 Essex Street, Christchurch